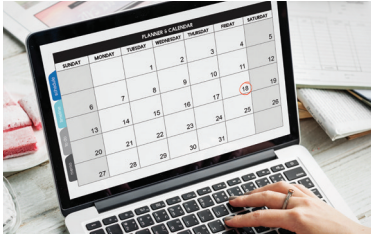


# In Touch

AUGUST 2024



## Mark Your Calendar!

Venture Communications will hold its 67th Annual Meeting of the Cooperative on Wednesday, September 18th at the Hyde County Memorial Auditorium. A meal will be served at 11:30 a.m., followed by the business meeting. Look for more details in the Annual Report, which will be mailed to all members in early September.

**Venture Communications**  
P.O. Box 157  
218 Commercial Avenue S.E.  
Highmore, SD 57345-0157  
Phone: 605-852-2224  
24/7 Support

### Office Hours

Monday-Friday 8 a.m. – 5 p.m. CST

### Office Closure(s)

Monday, September 2nd for  
Labor Day

### Email

[venture@venturecomm.net](mailto:venture@venturecomm.net)

### Visit Us Online

[www.venturecomm.net](http://www.venturecomm.net)

**venture**  
communications  
cooperative



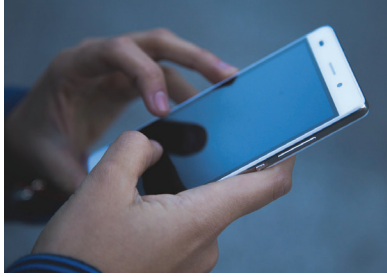
## CLASSWORK. HOMEWORK. NETWORK.

### OUR FIBER NETWORK HELPS LOCAL STUDENTS LEARN

Venture Communications is a huge supporter of education. We're proud to connect local schools and homes to our fiber network, so students have access to the reliable, high-speed internet needed to optimize learning—whether in the classroom or in the living room. We also contribute regularly to schools through a variety of donations and sponsorships, and offer college scholarships to high school seniors.

As our communities head back to school, let's all keep moving forward.

**CALL 605-852-2224 TO LEARN MORE**



## How to Save on Cellular Service

Venture Wireless offers two new cost-saving mobile plans—UNLIMITED PLAN and BY THE GIG PLAN—available to customers with a Venture Communications broadband internet connection. Pay as low as \$30.00/month for unlimited talk, text, and data!

Saving money is just one of the benefits. By choosing us for both your wireless and broadband internet services, you'll enjoy the peace of mind that comes from being with a local company that values its customers. You'll also get a personalized "Cellular Account" at [venturecomm.net](http://venturecomm.net) to simplify managing your wireless account, plus direct access to the NRTC Mobile Solutions skilled support team.

To learn more, visit [venturecomm.net](http://venturecomm.net) or call 605-852-2224.

## Sign Up for Maintenance Alerts

Would you like to receive advance notice of when Venture Communications plans to do network maintenance work? Simply click the green Maintenance Alerts button at the top of [venturecomm.net](http://venturecomm.net) and submit the form provided. We'll send you Maintenance Alerts so you can plan for potential downtime.



## Attention All DVR Customers!

Due to equipment upgrades, any recordings saved on your DVR that were recorded before November 1st, 2023, will unfortunately no longer be accessible as of October 1st, 2024. However, any recordings made after November 1st, 2023, will remain unaffected and will still be available for your viewing pleasure.

We apologize for any inconvenience this may cause but rest assured that these upgrades are necessary to improve the overall functionality and performance of our equipment. If you have any important recordings saved from before November 1st, 2023, we recommend watching them before October 2024 to ensure you don't lose access to them.

Other TV news: Effective August 12th, our existing traditional TV customers who are permanently disconnected for any reason will no longer be able to reconnect that service.

## Help for Those Who Are Hearing or Speech Impaired

The Telecommunications Equipment Distribution Program (TED) for South Dakota allows those who are deaf, hard of hearing, deaf-blind, and/or speech disabled to communicate effectively on the telephone by obtaining special equipment at little or no cost. To be eligible for the equipment, you must be a resident of South Dakota. You must also have difficulty communicating on the telephone because of a hearing or speech disability and already have telephone service in your home.

The TED Program stocks phones that offer speakerphone with volume adjustments, volume amplifier, and large visual display. They also provide oversized and lighted dial buttons, hearing aid compatible phones, visual ringer alert or adjustable loud ringer, sound frequency clarifying adjustment, and tone adjustment.

To apply, visit [www.relaysd.com](http://www.relaysd.com). Under the TED Program at the top is a section called TED Program Overview. There you can apply for a free or reduced phone. If you have questions or need help, call 711 or customer service assistance at 1-877-8950 (TTY/Voice).